

## Candidate 47509

### PERSONAL PROFILE

- A highly motivated individual; through employment in retail and customer service roles I have acquired excellent interpersonal, communication and sales skills.
- Enjoy being part of a successful and productive team and thrive in highly pressurised and challenging working environments.
- Open for new and exciting opportunities and hoping to learn new skills.
- Understanding of fashion and retail
- Excellent written & verbal communication, time management, teamwork and reliability

### EMPLOYMENT AND EXPERIENCE

#### Fashion Retail –Liverpool One Customer services/styling assistant

2015 –2016

- Dealing with Customer enquiries on a 1-2-1-basis
- Working at a constant fast pace to keep up with the customer demand
- Correcting mistakes or delivery errors
- Processing returns and exchanges
- High standard of customer service delivered at all times

#### Homewear Retailer Sales assistant

2012 -2016

- Customer enquiries, answering the phone, working on the till, Restocking shelves and providing a personal customer service
- Responsibilities involve handling the end of day finances and opening and closing the shop.
- Assisting customers with finding products to suit their personal needs whilst developing wide product knowledge
- Replenishing stock to maintain high standards
- creating interesting window displays and presenting stock

#### Luxury Fashion Sales assistant

2010-2012

- Working with customer requests such as finding products and giving a personal shopping experience
- Advising on the latest trends
- Ensure all stock was presented immaculately
- Replenishing stock
- Visual Merchandising to a high standard

#### National General Merchandise Retailer Sales Assistant

2007-2010

- Working at a fast pace during the sales with high customer demand
- Making sure the working environment is tidy and safe
- Sorting Stock

### EDUCATION

#### Salford University

2011 - 2013

Fashion Styling and Image Making.